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Committee Manager Carley Lavender (Ext 37547)

26 January 2021

## **HOUSING & CUSTOMER SERVICES WORKING GROUP**

A meeting of the Housing & Customer Services Working Group will be held virtually on Thursday 4 February 2021 **at 6.00 pm** and you are requested to attend.

Members: Councillors Bennett (Chairman), Mrs Pendleton (Vice-Chair), Bicknell, Mrs Catterson, Mrs Cooper, Goodheart, Mrs Haywood, Hughes and Ms Thurston

***PLEASE NOTE:*** *This meeting will be a 'virtual meeting' and any member of the press and public may listen-in and view the proceedings via a weblink which will be publicised on the Council website at least 24 hours before the meeting.*

*Different meeting arrangements are in place for the period running from 4 April 2020 to 7 May 2021 from the provisions of the Coronavirus Act 2020 and the meeting regulations 2020, to allow formal 'virtual meetings'.*

*This Council's revised Rules of Procedures for 'virtual meetings' can be found by clicking on this link: <https://www.arun.gov.uk/constitution>*

*For further information on the items to be discussed, please contact: [committees@arun.gov.uk](mailto:committees@arun.gov.uk)*

## **AGENDA**

1. **APOLOGIES FOR ABSENCE**

2. **DECLARATIONS OF INTEREST**

Members and Officers are reminded to make any declarations of pecuniary, personal and/or prejudicial interests that they may have in relation to items on this agenda and are reminded that they should re-declare their interest before consideration of the item or as soon as the interest becomes apparent.

Members and officer should make their declaration by stating:

- a) the application they have the interest in
- b) whether it is a pecuniary, personal and/or prejudicial
- c) the nature of the interest
- d) if it is a prejudicial or pecuniary interest, whether they will be exercising their right to speak to the application

3. MINUTES (Pages 1 - 6)

To approve as a correct record the Minutes of the meeting of the Housing & Customer Services Working Group held on 5 November 2020.

4. ITEMS NOT ON THE AGENDA THAT THE CHAIRMAN OF THE MEETING IS OF THE OPINION SHOULD BE CONSIDERED AS A MATTER OF URGENCY BY REASON OF SPECIAL CIRCUMSTANCES

5. SOCIAL HOUSING WHITE PAPER (Pages 7 - 14)

This report provides Members with a summary of the Social Housing White Paper which was published in November 2020. Members are asked to note its contents.

6. GAINING ACCESS TO RESIDENTS HOMES POLICY (Pages 15 - 24)

This report seeks approval for the adoption of Gaining Access to Residents Homes Policy which sets out the action the Council will take in order to access tenanted council homes in order to fulfil its legal and regulatory requirements as a social housing landlord.

7. REPORT BACK FROM CABINET/FULL COUNCIL

The following recommendations made to Cabinet by the working group were approved

- Additional and Selective Licensing Schemes for Houses in Multiple Occupation
- Water Hygiene Policy
- Gas Safety Policy

8. WORK PROGRAMME 2020/2021 (Pages 25 - 26)

Members are asked to review and note any changes to the work programme for 2020/21.

Note : Reports are attached for all Members of the Working Group only and the press (excluding exempt items). Copies of reports can be obtained on request from the Committee Manager.

Note : Members are reminded that if they have any detailed questions would they please inform the Chairman and/or relevant Director in advance of the meeting.

Note : Filming, Photography and Recording at Council Meetings - The District Council supports the principles of openness and transparency in its decision making and permits filming, recording and the taking of photographs at its meetings that are open to the public. This meeting may therefore be recorded, filmed or broadcast by video or audio, by third parties. Arrangements for these activities should operate in accordance with guidelines agreed by the Council and as available via the following link – [Filming Policy](#)